

# **GREAT DANE**

is Proud to  
Introduce the

## **NEW CUSTOMER CARE PROGRAM**

**There is now a plan for Every Home,  
Every Need and Every Budget.**

We are **NOW OFFERING** Monthly Payments  
as low as **\$14.99 per Month.**

Make sure to register for the Monthly **E-SPECIAL** Program  
Exclusively for Customer Care Program Members.

**See reverse side for NEW Program Options.**

To all of our **LOYAL** Customer Care Program Members, your current  
contracts and benefits will still be honored in full.



**GreatDaneHvac.com**

# CUSTOMER CARE PROGRAM



## Preferred Customer Care Program

Warranty Protection Guarantee

20% Discount on all Demand Service REPAIRS

**6 Month** Part and Labor Guarantee on all Demand Service Repairs

**40 Point** Heating Inspection

**40 Point** A/C Inspection

Courtesy Reminder Service

E-Specials

**\$179.99 per Year or \$14.99 per Month**

Minimum six-month membership required for monthly programs.



## Premium Customer Care Program

Warranty Protection Guarantee

20% Discount on all Demand Service REPAIRS

**1 Year** Part and Labor Guarantee on all Demand Service Repairs

**NO OVERTIME FEES** for Repairs, Regular Rates  
24 Hours a Day

**\$50 per Year** Accrual Towards New Equipment Purchases,  
**\$500.00 Maximum**

**60 Point** Heating Tune-up

**50 Point** A/C Tune-up

Test Carbon Monoxide Alarms

Test Smoke Alarms

Priority Scheduling

Courtesy Reminder Service

E-Specials

**\$299.99 per Year or \$24.99 per Month**

Minimum six-month membership required for monthly programs.



## Platinum Customer Care Program

Warranty Protection Guarantee

20% Discount on all Demand Service REPAIRS

**2 Year** Part and Labor Guarantee on all Demand Service Repairs  
**NO DIAGNOSTIC FEES** for Regular Hourly Demand Service Calls  
**NO OVERTIME FEES** for Repairs, Regular Rates 24 Hours a Day

**\$100 per Year** Accrual Towards New Equipment Purchases,  
**\$1,000.00 Maximum**

**65 Point** Heating Tune-up

**55 Point** A/C Tune-up

Replace Standard Batteries in Thermostat

Test Carbon Monoxide Alarms and Replace Standard Batteries

Test Smoke Alarms and Replace Standard Batteries

Priority Scheduling

Courtesy Reminder Service

E-Specials

**\$399.99 per Year or \$34.99 per Month**

Minimum six-month membership required for monthly programs.



(586) 790.2604

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